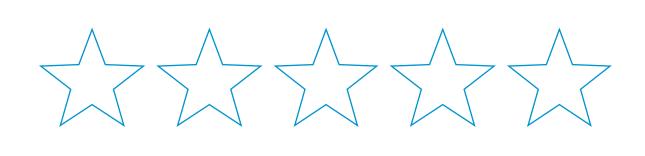
A) Two phases, additional query is shown after Submit

ENJOYING FLOW EDITOR? Tap a star to rate the usefulness of the feature



Skip

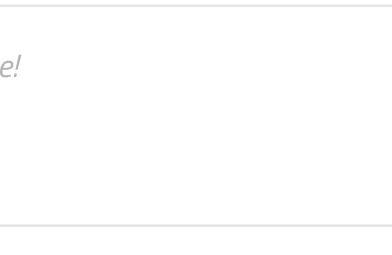
Submit

THANK YOU FOR YOUR REVIEW!

Provide addtional feedback about the feature

We highly appreciate additional feedback. Bouguets or Brickbats, suggestions, all welcome!

> Skip Submit



- Title

Settings needed for opting out promomts

ENJOYING FLOW EDITOR? Tap a star to rate the usefulness of the feature
We highly appreciate additional feedback. Bouguets or Brickbats, suggestions, all welcome!
Skip Submit

Pop-up elements: - Prompt text - Rating -> tap on star - Text area for feedback (not mandatory) - Skip --> Skip whole query (A1, B) or skip open ended feedback (A2) --> skipping same query 2(3?) times = do not send it anymore



When to collect feedback

Leave user enough time to get familiar with the app or new feature and form an opinion before starting prompting

When user has shown engagement to app/ feature.

When user has completed a workflow/ task.

" Minimal interruption"

Never on first launch, onboarding or after

just experienced an app event that could be

In the middle of the working flow, for example animation, using flow editor.

Not immediately or short time after opening the application- do not interrupt user's use of the application

When user shows no engation to applica-

When user shows no engation to a feature

Approximate timing

For first launch and onboarding 2-3 months depending on the engagement level (counting sessions?)

After update, 1 month

Always leave at least 2 weeks between the prompts, user needs to show additional engagement to the app.

If user skips the prompt 2 (3?) times, do not show the prompt any more



C) Future, optional. Always available from application (Help menu, toolbar). Star rating should be there too or instead of this one.

YOUR FEEDBACK HELPS US TO IMPROVE

Pick a category and leave your comments

I have a suggestion

 \checkmark

Let us know, what you think. Bouguets or Brickbats, suggestions, all welcome!

Cancel Submit

A) Options in drop down menu + text field for giving feedback

I like something I don't like something I have a suggestion

YOUR FEEDBACK HELPS US TO IMPROVE Pick a category and leave your comments

Let us know, what you think. Bouguets or Brickbats, suggestions, all welcome!

Cancel Submit

Thank you

B) Options as icons + text field for giving feedback

Thumbs up Thumbs down Idea

Possiby also adding screenshot or browsing image.

THANK YOU FOR YOUR FEEDBACK!



Sometimes there is also email field for contacting the user if they wish so but we have support team so it might not be a good idea to add it.