

17/Jul/20 Updated: 22/Jul/20 Due: 24/Jul/20

<b>Status:</b>	Open
<b>Project:</b>	NTG6-UI Software
<b>Component/s:</b>	01 Widgets
<b>Affects Version/s:</b>	UI2020 E020.2
<b>Fix Version/s:</b>	None

<b>Type:</b>	Elvis Bug	<b>Priority:</b>	Blocker
<b>Reporter:</b>	Oleksandr Babenko	<b>Assignee:</b>	Thomas Victor
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	SOP_TOP, Stability, new170720		
<b>Remaining Estimate:</b>	1 day, 2 hours		
<b>Time Spent:</b>	Not Specified		
<b>Original Estimate:</b>	1 day, 2 hours		

<b>Issue Links:</b>	<b>Cloners</b>
	clones <a href="#">MMXXSYHA-31180</a> [FI] [2980399] [Stability] System Res... In Progress
<b>Sprint:</b>	Sprint 0.139
<b>Rank:</b>	2 i0e2bb:
<b>Release Package:</b>	UI2020 SOP
<b>Release Build:</b>	none
<b>ELVIS-ID:</b>	2982739

**Description**

Reported By = HFanslau  
 System = HU7 Premium TV ECE\_STAR3\_M658  
 Functiongroup = Stability  
 TOP Flag = SOP\_TOP  
 Stability Category = Reset

This is a FORWARD INTEGRATION ticket. <https://confluence.harman.com/confluence/pages/viewpage.action?pagelId=109390074>-----  
 -----[SW Label] PL\_NTG7\_E020.201\_20285AC3

[Timestamp] 2020-07-13 04:07:58 PM  
 [Date] 07/13/2020  
 [Time] 16:07  
 [Location] DAI Dummy  
 [Contact Info] Eugen.Bernatovic@harman.com

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[Precondition(s)]

- Test car W223-2149 (BB OR 8607) parked in AFO CarLab
- IGN\_OFF;
- HU\_OFF;
- System language: German;
- FG Application: Navigation Map Display;
- Profile "2149 withMusic PW1234" was active;
- Door on driver side is open;

[Action(s)]

- Switch HU ON by ON/OFF button;
- Switch to Home menu;
- Select Settings -> Info -> System Information (to check installed SW version)

[Observed]

- Suddenly System Reset occurs;
- HU restarted and system trigger was written;

[Expected]

- No system resets;

[Recovery] Recover without interaction

[Notes] Probably reset was caused by short change HU OFF- ON and Profile log in/out.

[Customer Impact] Visible for normal user

Fails/#Tests 1/1

[Occurrence in > 1 LC] No

[Versions]

HU Versions:

HW Sample: D5

HW Variant: M658

Navi DB: DB\_MBW223SO\_ECE\_ECE\_R\_1120\_E70.0301

SW Label: PL\_NTG7\_E020.201\_20285AC3

SW Version: E020.2

System: HU Premium TV ECE

Test Location: Böblingen

Traces for this session are uploaded here: \\tdt-traces.harman.com\TDT\_DAI\NTG7\SysTest\2020-07\14-Tue\Car\DAI Dummy\_EBernatovic\_10-57

HTA Reloaded Internal ID: 07/14/2020 13:39:22\_HIFIP120\_EBernatovic\_6363

Ticket created from ELVIS API v1.20

## Comments

Comment by [Oleksandr Babenko](#) [ 17/Jul/20 ]

Hi [Oleksii Kondratenko](#), it is FI (ForwardIntegration) ticket of [NTGSUI-209048](#), please resolve FI ticket with SOP branch commit, [NTGSUI-209048](#) – with develop branch commit

Comment by [Thomas Victor](#) [ 21/Jul/20 ]

[Oleksii Kondratenko](#) As mentioned in <https://gsep.daimler.com/jira/browse/NTGSUI-209048> crash appears to be due to code in QmlChunkedMediaList.cpp

Comment by [Kostiantyn Cherniaiev](#) [ 22/Jul/20 ]

FYI, [Naresh Reddappagari](#)

Comment by [Ivan Mayornykov](#) [ 22/Jul/20 ]

It can not be resolved as [FI] of <https://gsep.daimler.com/jira/browse/NTGSUI-209048>, as far this original FUP3\_TOP ticket is not resolved yet

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